



RETURN AUTHORIZATION PROCEDURES

IMPORTANT: Any products damaged in shipping should be immediately reported to the shipping carrier (UPS, truck line, etc.) and filed as a damage claim. Do NOT return damaged product to GRIFFIN™

For all other returns, warranty claims, repairs or exchanges:

A) If the radiator was NOT purchased directly from GRIFFIN, contact your dealer for further instructions.

B) If the radiator was purchased directly from GRIFFIN, please do the following:

1. Contact GRIFFIN Thermal Products, Inc. at (864) 845-5000 and ask for the Return Authorization Department.
2. A GRIFFIN Representative will assign you a Return Authorization Number. This will be your tracking number.
3. Completely fill out bottom form and detach.
4. **RECORD YOUR RETURN AUTHORIZATION NUMBER ON THE OUTSIDE OF THE RETURN BOX** (original box is preferred).
5. Carefully pack radiator, detached form, and a copy of the original invoice or receipt in box (required by warranty - see reverse side). Please do NOT use Styrofoam peanuts.
6. Address box and ship prepaid with adequate insurance to:

GRIFFIN THERMAL PRODUCTS, INC.
 Attn: Return Department
 100 Hurricane Creek Road
 Piedmont, SC 29673

RETURN AUTHORIZATION

Return Authorization No. _____ Place of Purchase _____ Date _____

Name _____ Reason for Return _____

Address _____

City _____ State _____ Zip _____

Daytime Telephone No. _____

Please attach a copy of the original invoice or receipt with this form